

Tenant Resources

- Texas Workforce Commission: <https://www.twc.texas.gov/>
 - Texas Workforce Commission (TWC) is the state agency charged with overseeing and providing workforce development services to employers and job seekers of Texas. TWC strengthens the Texas economy by providing the workforce development component of the Governor's economic development strategy.
 - The major functions of TWC include developing the workforce, providing support services including child care for targeted populations participating in workforce training and adult education and literacy services, providing services for people with disabilities to obtain training and employment, and administering the unemployment benefits and tax programs.
- Aunt Bertha: <https://www.auntbertha.com/> & <https://findhelp.org/> (covid-19 specific)
 - Aunt Bertha's network connects people seeking help and verified social care providers that serve them. Thousands of nonprofits and social care providers serve their communities. But for most people, navigating the system to get help has been difficult, time consuming, and frustrating.
 - Find food assistance, help paying bills, and other free or reduced cost programs, including new programs for the COVID-19 pandemic
- Austin Energy:
<https://austinenergy.com/ae/residential/your-bill/customer-assistance-programs>
 - Austin Energy is more than just a power company. We are 1,700 of your friends and neighbors with a mission to safely deliver clean, affordable, reliable energy and excellent customer service — 24 hours a day, 365 days a year.
 - The City of Austin offers programs to help customers facing temporary and long-term financial difficulties as well as serious medical problems.
- Travis County: <https://www.traviscountytexas.gov/> & <https://www.traviscountytexas.gov/news/2020/1945-novel-coronavirus-covid-19-information>
 - Travis County is guided by: equity, fairness, respect, financial sustainability, operational excellence, and innovation. Our residents are friendly and practice true southern hospitality. We have highly-rated school districts and a reliable public transportation system. We are committed to stimulating the economy by attracting new businesses that will bring in more jobs to the county.
 - Family Support Services provides emergency financial assistance with rent (including first month's rent and rent for transitional housing), and mortgage payments.
- Austin Tenants Council: <https://www.housing-rights.org/>
 - Operating under the philosophy that everyone has a right to safe, decent, and fair housing, the Austin Tenants Council fulfills thousands of requests each year for help with housing problems. Austin Tenants Council programs focus on housing discrimination; tenant-landlord education and information; and housing repair and rehabilitation. Our mission is to ensure housing stability by rectifying Fair Housing

Act violations and empowering tenants to exercise their rights through mediation, advocacy, and education.